



## The Ultimate Travel Solution

### How to Do Business

Australia, Bahamas, Bermuda, Bolivia, Canada, Colombia, Costa Rica, Jamaica, Mexico, New Zealand, Panama, Romania, Puerto Rico, Trinidad & Tobago, United Kingdom

#### Introduction

- Thank you for being interested in SURGE365's expansion into the above mentioned countries. SURGE365 is pleased to offer our renowned travel products.
- SURGE365 may someday be offering products/services to citizens around the world. The countries listed in this document are currently open for such opportunities.
- The following information should help you understand the appropriate rules of engagement, enabling you to become involved and offer SURGE365 products/services to others in these countries. Some of our U.S. policies have been adapted to meet the needs of International Markets so please read this document carefully.
- Participants are responsible to be aware of each countries' differences, by reading the **How to Do Business** information provided.
- Reps will be called **SBAs**. The customers who buy our product will be referred to as **Vortex Owners**.

#### How We Do Business in Current Countries Listed

- To begin operations, SURGE365 is providing products/services to residents based upon U.S. venue and law and only in the English language. All sales of products/services and participant applications are received and concluded in the U.S. at our corporate headquarters in Illinois, over the internet.
- This means that Surge365 products/services should not be resold or publicly marketed within another country, aside for as allowed by Surge365. Persons of interest are referred by SBAs to the Surge365 corporate website, where they can then participate accordingly (i.e. obtain products/services).
- Supply of marketing materials may occur locally by a 3rd party or from the U.S. Such items will be shipped to your choice of location, by a professional distribution company, via global courier services.

#### Products

**Travel Agent:** \$99 Initial Fee | \$39.95 Monthly Fee - Includes access to a full service travel agency that allows the agent to follow the career path of a Travel Agent. This program is only available to residents located in the US, US Territories, Bermuda, Bahamas, Jamaica, Trinidad and Tobago, and only the Ontario Province in Canada.

**Vortex Plus:** \$199 Initial Fee | \$49.95 Monthly Fee - Includes the exclusive online Vortex travel site where customers can book travel and save money 85%-90% of the time. Vortex Plus owners can earn Cash Rewards online 24/7/365! Also includes access to a full service travel agency which allows Vortex Plus owners to follow the career path of a Travel Agent.

**Vortex Platinum:** \$399 Initial Fee | \$59.95 Monthly Fee - Includes the exclusive online Vortex travel site, online Cash Rewards, and Reward Credits for travel booked on Vortex Platinum owner's website. Plus exclusive access to a members-only insider pricing platform offering exclusive weekly specials, a personal travel concierge, and a 110% price guarantee. Vortex Platinum owners get the all-new Vacation Vault™, where every trip taken by owners and their customers earns Reward Credits added to the Vacation Vault. Reward Credits may be redeemed for free vacations. Also includes access to a full service travel agency that allows Vortex Platinum owners to follow the career path of a Travel Agent.



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### **Financial Matters**

- Referral commissions and bonuses will be paid to you via a USD paper check mailed to your home. In the future there may be a paycard option available.
- Non-U.S. residents agree that to be eligible for commissions, they will provide to SURGE365, as necessary, a United States IRS W-8BEN form, claiming exemption from US tax withholding on commissions received. Information may be gathered for this purpose during the sign up process or upon first commissions to be paid.
- Any income taxes required to be reported to or paid to the home country of the participant, for commissions received from SURGE365, are entirely the responsibility of the independent participant receiving such commissions and NOT the responsibility of SURGE365.
- All prices of products are stated in US dollars only.
- Internet sales will occur in U.S. dollars only.

### **Commissions, Incentives, Bonuses, Promotions Available**

- All SURGE365 incentive and bonus programs are available internationally, unless identified otherwise in the company's Policies and Procedures, Terms and Conditions, or other authorized corporate documents.
- Periodic promotions conducted by SURGE365 may vary from those offered in the U.S., in the form of products/services being offered and the time period of availability.
- All commissions paid are stated and done so in U.S. dollars only; unless otherwise determined by Surge365. Depending on your choice of commission payment format, you may have the option to receive your commissions in your local currency, and if so, there may be currency transaction fees applied.
- Commissions will be paid according to the SURGE365 commission plan.

### **Other Business Details**

- ALL non- residents, who complete a legal application to officially participate (sign up) with SURGE365, agree they are doing so under U.S. laws and regulations, with SURGE365 accepting and making such sales, supply, and contracts in the U.S. Please see the SURGE365 Policies and Procedures and Terms and Conditions for specific details.
- All non-U.S. residents agree to provide accurate personal identification information SURGE365 in order to be accepted as participants. Such Identification shall include Citizens ID #, or valid passport #, or valid driver's license #.
- Any tangible supporting products/services/items that are sold in the U.S. to non-U.S. residents, which require shipment to the individual, will not have had customs duties and sales taxes reflected on the price paid. As such, these may have to be paid, according to your country, upon import. Each country will differ according to government demands.
- Such items will be shipped directly to individual's addresses. All non-U.S. individuals should allow approximately 6-10 days for delivery from time of order.



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### **Product Return Policy**

The Standard Return Policy (no special provisions) applies.

### **FAQs**

#### **Can I resell the product in my country?**

You may only make a referral to the U.S. for which you will be credited the transaction in our global compensation plan.

#### **Can I hold public meetings or attend marketing-related events in my country?**

Yes. As long as your purpose is to educate and refer, and as long as you follow company policy.

#### **When will SURGE365 establish a local office?**

SURGE365 may make the decision to establish a local business office in addition to local warehouse sometime in the future, based on a variety of factors, including sales volume. This decision varies with each country.

#### **When will other SURGE365 products be available?**

Additional SURGE365 products may be made available in the future. This is a decision resting on many factors, including sales volume, market interest, etc.

### **Customer Service Contact Information**

Initially, all customer materials are provided in English only.

Initially, all customer service is provided in English only, from Surge365 headquarters in the U.S.

The hours of service will be: 8:00am-4:30pm CST- Monday through Friday.

Customer Service may be contacted via email at [support@surge365.com](mailto:support@surge365.com)  
Telephone 618-655-2431